

What If? Then This!

For each scenario, write one or more resources where you could find a solution. If you will be attending college next year, go to your college website and look through the site index to find the specific department or staff member you would contact.

For example, if you go to the West Virginia University website (www.wvu.edu), you can click on "Future Students" and find links to key resources (e.g. "Campus Life", or "Our Community"). If you go to CUNY (City University Of New York) at www.cuny.edu and Click on "Current Students", you will find the same.

What if this happens?	Then I will do this.
A Frisbee breaks my dorm window	Tell the RA. Follow up as he/she instructs. (Example: Notify Campus Safety and the Office of Residential Life)
A baseball breaks my apartment window	
I can't get in the class I want	
I feel homesick	
I need a book I can't find	
Someone steals my laptop from my apartment	
Someone steals my laptop from my dorm room	
I get a tuition bill I already paid	
I get a late notice on a cable bill I think I paid	

Who's Who At College Notes

Colleges are communities designed to help students, so you'll have many resources at your fingertips. It's good to know who's who and what's what at the school you're attending, so when you need to troubleshoot you know where to go. The office names and titles may differ from school to school, but here is a general guide to the departments, staff, faculty members and student advisors most likely to deal with your problems freshman year.

As your teacher discusses the following college terms, take notes below so that you can find the right resources when you need them next year.

First Year Experience Staff: _____

Resident Advisor (RA): _____

Academic Advisor: _____

Office of the Dean of Studies: _____

Disabilities Resource Center: _____

Bursar: _____

Financial Aid Office: _____

Registrar: _____

Counseling Center: _____

Office of Career Services: _____

Office of Campus Safety: _____
